



Booking Policies

Pre-reservation is a commitment made between the guest and the hotel, cancellations done by any party will lead to a fine. The specific rules written below are valid for both parties, hotel and guest.

Booking:

The reservation will become effective once we receive a deposit of 50% of your total bill. We also request a copy of the payment receipt with the identification of the guest by e-mail or fax. If we don't receive the deposit on the stipulated date, your reservation will be automatically cancelled.

Payment:

Advance payment is required when you are making the reservation. We ask for 50% of your total bill as a deposit to us. The remainder must be paid when you are checking in. Any other costs should be paid checking out.

Cancellation Policy. Asking for booking cancellation:

Cancellations must be done in written form by e-mail or fax at least seven days before your check in date so we can return your money. It will be charged 10% of the amount you already paid. If you don't contact us on the stipulated date, the value won't be refunded to you.

Thanks for choosing us!